

According to the Library Act (Act No. 257/2001 Coll. on Libraries and Terms of Operating Library and Information Services for the Public) library and information services consist primarily in

- making available materials from the library's own collection or from collections of other libraries through interlibrary loan services (lending and interlibrary loan services)
- providing verbally bibliographic, reference and factual information and literature searches on specific subjects (information and research services)
- making available information from external sources, in particular information on the state and local public administration
- facilitating access to external information resources to which the library has a free admission through telecommunication networks (information services, internet)

Services listed above are provided free of charge with the exception of

- providing copies of audio or audiovisual materials from the library collection
- providing copies of materials from collections of other libraries through interlibrary photoduplicating services
- providing materials from libraries abroad through interlibrary loan services

Library may offer other services for which it may charge its real cost:

- access to paid for online resources (internet access, CD-ROM databases, DVD)
- cultural and educational activities
- photocopying
- bibliographic, reference and factual information, and literature searches delivered in other than verbal form, i.e. by a letter, e-mail, printout, etc.

Library is entitled to reimbursement of its administrative costs related to readers' registration (registration fee)

Individual libraries have their own Library Rules and Regulations.

[List of libraries providing international interlibrary loan services](#)

Details on information, reference, lending, photocopying, research, interlibrary and cultural services are available in the Czech version of [KNIHOVNY.CZ portal](#)